

(Autonomous Institution of the Department of Atomic Energy, Government of India) TIFR Centre for Interdisciplinary Sciences 21, Brundavan Colony, Gandipet Road, CBIT Post Office, Hyderabad-500 075 (Transit Campus) Phone: 040-2419 5029, Email: <u>purchase@tifrh.res.in</u>

Corrigendum for Supply, Installation, Configuration, Testing & Demonstration for satisfactory Performance of High Performance Computing (HPC) Cluster at TIFR-TCIS Hyderabad

PUBLIC TENDER NOTICE

TENDER REFERENCE NO: TFR/PD/CA15-274/150156

TATA INSTITUTE OF FUNDAMENTAL RESEARCH TIFR Centre for Interdisciplinary Sciences Plot No.21, Brundavan Colony, Narsingi, Hyderabad - 500 075. Tel: +91(0)40 2419 5029. Email: <u>purchase@tifrh.res.in</u>



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Date: 12-10-2015

TENDER REFERENCE NO: TFR/PD/CA15-274/150156

To Vendors/Bidder

Sub: Corrigendum for Supply, Installation, Configuration, Testing & Demonstration for satisfactory Performance of High Performance Computing (HPC) Cluster at TIFR-TCIS Hyderabad.

Dear Bidders/Vendors,

Please refer the subject tender published in Times of India (all editions) & Hindustan Times (all editions) on 13-09-2015, the following amendment to the subject is being issued:

- 1. Queries and Clarifications/Amendments shall be read as per the attached Annexure I.
- 2. Due date is amended as **03.11.2015 upto 13.00 Hrs.** instead of 27.10.2015.

All other terms & conditions of subject tender shall remain unchanged. This Corrigendum No. 01 is an integral part of the subject tender and a copy of the same must be submitted along with the offer duly signed and stamped.

Administrative Officer



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Queries and Clarification/Amendments

S.No	Query/Clarification Sought from tender document	Clarification/Amendment
1	Page no 14 point (j)	This point is now amended.
1	About the local presence of OEM's support center	Please see Annexure - I, page no 6
	Page 13 and Page no 34	No change in point (a) mentioned in page no 13
2	Clarifications on Point (a) mentioned in page no 13 conflicting with the 5^{th} point of Terms and Conditions in page no 34.	5 th point mentioned in the Terms and Conditions is now removed.
	Page no 14 point (i)	
3	All H/W Components offered in the Bill of Material should be covered under OEM support enabling program so that to get back end support / benefits from Principles / OEM in terms of Free Software Update Support / Maintenance releases, if any, to particular Software Version, Access to 24 x 7 x 365 online support from Technical Assistance Center of OEM for resolution of problems with the help of Online tools and technical database for on-line resolution, advance defective part replacement during warranty period within a period of two working days and OEM Login Access	This point is now amended. Please see page no 6
	Page no 14 point (g) & (h)	
4	One OEM can authorize one partner only and one bidder can represent only one OEM Is the same clause applicable for Storage solution also?	No, It is only applicable for HPC Cluster Solution.
	Page no 15 K.(a)	
5	 Is it needed to perform the benchmark has to be carried out on 5TF and 10 TF and Fully setup 64 Node cluster? Can the number of in the list of benchmarks be reduced? Can the benchmark using E5-2630v3 only? What is the allowable deviation for the extrapolated output ? Request to mention the URLs to download the other mentioned benchmarks. 	Technical qualifying criteria are now amended. Please see page no 7
	Page no 28	
6	 Request to mention the desired RAID level in Head node Request to remove DVD drives from ITEM 2: Compute nodes. Request to remove All compute nodes should be 	ITEM - 1 to ITEM - 10 in Scope of Work mentioned in Annexure - A is now amended. Please see the amended Annexure - A in page no 8



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	 GPU-ready. 4. Request to change RPS can be in the compute node level OR Enclosure level or Rack level 5. Can Vendors accommodate more than two GPUs in a single node? Is there a no of minimum or maximum no of GPUs that can be populated across a node? 	
7	Page no 281. Request to allow SATA Hard disks in ITEM 2: Compute Nodes?	ITEM 2: Compute nodes are now amended. Please see page no 8
8	 Page no 29 Request to allow SATA disks in ITEM 3 for NAS Storage Request to reduce the write throughput from 5 GB/s to 2 GB/s Request to mention the required throughput and specifications for the Parallel File System 	ITEM 3: NAS Storage is now amended. Please see page no 8
9	 Page no 30 Request to mention Minimum FDR in the ITEM 5: Network/Interconnect Request to remove 10 Gbps NIC connectivity in Head/Mater node mentioned in ITEM 5. 	ITEM 5: Network/Interconnect is now amended. Please see page no 10
10	Page no 30 1. Request to change Industry standard Rack/ OEM Rack mentioned in ITEM 6: Racks to Server OEM rack	ITEM 6: Rack is now amended. Please see page no 10
11	Page no 30 Are the academic versions of Intel and PGI openACC Compilers will be provided by the TIFR- TCIS for installation? If so, Request TIFR-TCIS to arrange the requisite licenses from respective ISVs.	ITEM 7: Softwares is now amended. Please See page no 10
12	Page no 31 Request to remove failover capability mentioned in cluster management tool, as there is only one head node	ITEM 7: Softwares: A Cluster Management tool is now amended. Please see page no 10
13	Page no 31 Some features mentioned in ITEM 7: Cluster Management tools and job/work load management were not available in open source management tools. Requesting TIFR to remove the features, which are not available in open source solutions (or) Requesting TIFR to allow vendors to quote with commercial Linux, Scheduler and management tools.	Please see the amendment for clarifications (page no. 11)



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	Page no 32			
14	Requesting TIFR to make the AMC for 6th and 7th year as optional by continuing the difficulty on pricing due to price escalation during 6 th & 7 th year which is a long period beyond 5 year warranty and support in ITEM 8: Warranty and Support	ITEM 8: Warranty and Support is now amended. Please see page no 11		
15	Page no 33 Request to reduce the demonstration of HPL Performance benchmarks values mentioned in ITEM 10: Scope of work with Deliverables to be part of implementation?	ITEM 10: Scope of work with Deliverables to be part of implementation is now amended. Please see page no 12		
16	Page no 34 Request to remove 5th point in Terms and Conditions, as it is conflicting with prequalification criteria	Terms and Conditions are now amended. Please see page no 13		
17	Page no 35 Request to change the 2nd point in page no 35 to allow remote connection at the time of installation?	No change in the 2nd point in page no 35		
18	Page no 35 Clarification needed on File system mentioned in 6th point	Terms and Conditions are now amended. Please see page no 13		
19	 (i) Page 20, Point 20 Price: Techno Commercially qualified, Lowest L1 bid will be considered inclusive of Total Amount of AMC charges for 6th & 7th Year. (ii) Page 44 Note: Techno Commercially qualified Lowest L1 bid will be considered inclusive of Total Amount of AMC charges for 6th & 7th Year. 	Techno Commercially qualified, Lowest L1 bid will be considered exclusive of Total Amount of AMC charges for 6 th & 7 th Year. Bidder should compulsory quote for the total amount of AMC charges for 6 th & 7 th year. Techno Commercially qualified Lowest L1 bid will be considered exclusive of Total Amount of AMC charges for 6 th & 7 th Year. Bidder should compulsory quote for the total amount of AMC charges for 6 th & 7 th year.		
	All other Terms & Conditions remain same			



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Annexure - I

Amendments

Pre-qualification for bidding

Mandatory requirements for a bidder to qualify as a participant in this tender:

a) The bidder should have executed at least one project using the architecture and technologies similar to those being proposed in their quotation against this tender.

In addition, the following condition should also be satisfied.

- 1. At least one order of 80% of tender value or
- 2. At least two order of 60% of tender value or
- 3. At least three orders of 40 % of tender value

Purchase order copies of the same must be submitted with the technical bid. The OEM or partner should have successfully executed projects at premier Indian Defence organizations or premier Indian Academic and Research institutions like IISc, TIFR, IISER, IIT or institutions of equivalent stature. Bidders should submit the satisfactory performance letter/ certificate from their Clients, where they have installed HPCs having similar configurations.

- b) All warranty and support must be serviced directly by the OEM. TCIS requires that there be a Single Point Of Contact (SPOC) from OEM who is responsible for all issues between TCIS and the OEM.
- c) The bidder should have average annual sales turnover of Rs. 9 Crores or more during the last three financial years ending 31st March2015. Attach firm's last 3 years audited profit and loss balance sheet duly audited by C.A.
- d) 5 years warranty is required for all equipment proposed in quotation. Mention warranty for 6th and 7th years separately (optional, Quote Compulsory)
- e) Latest Solvency Certificate obtained issued after 01.04.2015 by nationalized bank for value of 200 Lakhs to be submitted along with technical bid. Failure in which the tender will be rejected.
- All quotations submitted must mention all the details in the scope of work from ITEM 1 to 10 enclosed in Annexure
 A. Failure to do so will result in the quotation being summarily rejected.
- g) Bidder should be either an Original Equipment Manufacturer (OEM) or should be single Authorized System Integrator Partner having Direct Purchase and Support Agreement with the OEM. One OEM can authorize one partner only and one bidder can represent only one OEM.
- h) In case the Bidder is a System Integration Partner of the Principal Manufacturer, a Certificate from the Principal Manufacturer clearly stating the relationship and level of partnership with the Partner and authorization to the Partner to quote for this Specific tender Enquiry is to be furnished. One OEM can authorize one partner only and one bidder can represent only one OEM.
- i) Hardware and software warranty to be covered directly by OEM/Vendor. Vendor is required to stock a set of spares of all critical components related to the HPC onsite at TIFR-TCIS Hyderabad's premises.
- j) All warranty and support must be serviced directly by the OEM/Vendor. They should have a registered local office in Hyderabad. Acceptance letter to be enclosed.
- k) The principal firm must have a local logistics support by maintaining a local spares depot in the country of deployment of the equipment. This is to ensure immediate delivery of spares parts from Principal Vendor of equipment to its channel partner/system integrator.



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TECHNICAL QUALIFYING CRITERIA

a) High Performance Computing Cluster

The bidder should carry out below listed benchmark programs on 5TF, 10TF and 20 TF peak performance configurations of the offered solution and also produce the extrapolated outputs of the fully offered solution in peak performance configurations. Benchmark codes can be run on the Haswell architecture and the extrapolated results can be submitted. However, the produced results should match with the results of the offered solution as a part of the acceptance test. The maximum allowable deviation from the extrapolated results in the acceptance test should be less than 2%. The results (with TFLOP count where applicable) should be presented in an output file and included in the technical bid.

- Demonstration of High Performance Linpack (HPL) Benchmark performance of minimum 75%.
- Other applications for Benchmark LAMMPS, P3DFFT, GROMACS. (http://www.tifrh.res.in/tcis/downloads/benchmarking.zip)

b) 100 TB Storage Solution

All storage controllers/nodes must support Linux based operating system. Must support NFS (version3 and above), CIFS protocols.

Open source IO Zone or IOR must be used to demonstrate aggregate performance of the storage system. They must be run with many to one distribution of large sequential read and write of 1MB I/O block size.

Benchmark must be run in the following modes with data size twice that of the node memory:

- All controller & disk LUNS working;
- At least one RAID6 LUN is in rebuilding mode; Performance in both scenarios should not differ by 25%.

Provide output of the above benchmark on DVD/CD along with the bid. Do not provide the print out of the outputs. Proposals of vendors who do not fulfill the above criteria or who fail to submit documentary proof would be rejected.



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AMENDMENTS

ANNEXURE A - SCOPE OF WORK

ITEM 1: Master Node: 1 No

- 2 * Intel Haswell 8C E5-2630V3 2.4GHz 20M 8GT/s
- Two sockets per node.
- Memory of 4 GB/core DDR4 RAM.
- 4 × minimum 500 GB Enterprise Hard Disk SAS @ 10000 rpm or better with RAID 10 Configuration.
- 1 Management port
- Redundant power supply
- 1 x DVD Writer
- Quote separately for 8 GB/core DDR4 RAM also. (optional but quote compulsory)
- Connectivity as per requirement in ITEM 5.

ITEM 2: Compute Nodes: 64 Nos

- 2 * Intel Haswell 8C E5-2630V3 2.4GHz 20M 8GT/s
- Two sockets per node.
- Memory of 4 GB/core DDR4 RAM.
- 1 × 500 GB SATA Hard Disk @ 7200 rpm or better
- 1 Management port
- Redundant power supply
- Quote separately for 8 GB/core DDR4 RAM also. (optional but quote compulsory)
- Connectivity as per requirement in ITEM 5.
- 16 No's of NVIDIA Tesla K40 GPUs should be populated across the nodes with minimum of two GPUs per nodes.

Note:

- OEMs/Bidders to contact NVIDIA to offer Academic pricing on GPUs
- Redundant Power Supply can be in the compute node level OR Enclosure level or Rack level

ITEM 3: NAS Storage

- 100 TB usable capacity storage on NL-SAS or better with inbuilt controller and Hardware Requirement RAID 6 (8 + 2) storage array.
- Maximum of 2TB capacity 7.2K RPM NL-SAS or better disks to be used.
- Global Hot Spare Disks: Disks amounting to 5% of total capacity to be provided as Global Hot spare (i.e., Global Hot Spare for every 2 LUN in RAID 6)
- Storage Throughput Minimum 2GB/s write speed from compute nodes.
- Storage nodes & Management nodes should be connected with KVM switch and display.
- Open-source IOR/IO Zone benchmarks running on compute nodes with 1MB block size and file size double than total storage cache and I/O node memory.
- Benchmarks should be submitted with the technical bid with I/O measured from client (compute node) using IOR benchmark for 2 GB/s write throughput.
- High Availability should be automated.
- Failover and MMP (Multiple Mount Protection) should be configured.
- Mounting and unmounting of the file system should happen without error.



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- User quota and group quota should be configurable.
- Storage system should be scalable up to 200 TB in single filesystem by addition of hard disks only (without additional controllers being required).

OPTIONAL (Parallel File System)

- Quote separately for a 200 TB open source parallel filesystem based storage solution with 5 GB/s throughput for the cluster solution. (optional, but quote compulsory)
 - 200 TB usable capacity storage on NL-SAS or SAS with Hardware Requirement RAID 6 (8 + 2) storage array.
 - Storage to be split into two silo's in a 25:75 ratio wherein 25% of storage is required to deliver minimum 5 GB/s write throughput. The remaining 75% is required to delivery minimum 3 GB/s write throughput. Read performance should not be less than write.
 - Minimum of 2TB capacity 7.2K RPM Enterprise NL SAS disks to be used.
 - Parallel File system (PFS) should be Intel sourced and OEM supported Lustre or equivalent or better open source PFS. The solution should be highly available and with no single point of failure including I/O servers, Metadata servers, Storage array, HBA Cards and power supply.
 - Meta Data Targets (MDT) in RAID 10 and Object Storage Targets (OST) in RAID 6 (Hardware RAID). (8 + 2) configuration.
 - Global Hot Spare Disks: Disks amounting to 5% of total capacity to be provided as Global Hot spare (i.e., Global Hot Spare for every 2 LUN in RAID 6)
 - Storage Throughput Minimum 5GB/s write speed from compute nodes.
 - Meta data should be stored in a separate storage enclosure, which is connected to the MDS Server.
 - OST should be in separate storage enclosure/s, which is/are connected to the OSS Server.
 - MDT Hard Disk should be on SAS 10000 rpm or higher.
 - Storage nodes & Management nodes should be connected with KVM switch and display.
 - Open-source IOR/IO Zone benchmarks running on compute nodes with 1MB block size and file size double than total storage cache and I/O node memory.
 - Benchmarks should be submitted with the technical bid with I/O measured from client (compute node) using IOR benchmark for 5 GB/s write throughput.
 - Wire speed Infiniband connectivity between Storage servers to Storage enclosures with Redundant Connects & Links.
 - MDT should be mounted only with MDS server.
 - OST should be mounted only with OSS servers.
 - For MDT Failover, MDS Nodes should be configured with active/passive pair.
 - For OST Failover, OSS Nodes should be configured with active/active pair.
 - High Availability should be automated.
 - Failover and MMP (Multiple Mount Protection) should be configured.
 - File system should not go down, even if one of the MDS or OSS nodes fails.
 - Mounting and unmounting of the file system should happen without error.
 - File server should be scalable up to 600 TB in single filesystem by addition of hard disks only (without additional controllers being required).

ITEM 4: System Software

- Job Scheduler can be open source.
- Resource Manager can be open source with integrated work load managers.
- Operating System can be open source Linux (but not windows)
- Modules support for maintaining multiple versions of softwares.All softwares should be configured with module environment. (http://modules.sourceforge.net/).



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- All specified solutions and required software products must be clearly listed with mode of licensing used and number of licenses required including the period of validity and any maintenance or upgrade applicable.
- Restrictions on software usage, if any, should also be indicated.
- PERPETUAL LICENSE is required for all these softwares.

ITEM 5:Network/Interconnect

- Network should be fully non-blocking interconnect fabric, with QDR/FDR/Omni-path/equivalent-or-higher (in terms of bandwidth), Chassis switch with redundant power supply and redundant fan, HBA cards, cables, etc.
- Management switch (Gigabit LAN switch)
- Management modules in IB switch should be redundant.
- Master /Head /Login node has to have at least 2 x 1 Gbps NIC for LAN connectivity.
- All nodes to be connected by Gigabit network for administrative works.
- All Network/Interconnect cablings must be structured and adhere to ANSI/TIA 568 standard.

ITEM 6:Rack

• Server/ OEM Rack (42U) suitable for quoted server and storage.

ITEM 7: Software

Applications that will be run:

- FFTW, P3DFFT, GERRIS,, LAMMPS, QUANTUM ESPRESSO, NAMD, GROMACS etc.,
- Scientific programs: Python, Numpy, SciPy, Setuptools, IPython, pythondev, pythonnumpy, pythonmatplotlib, pythontk, pythonlxml, PyReadline, MDAnalysis, MATLAB.
- Vim, Gvim, GNU plot, NTPD, GRACE, BC, VMD, Perl, etc.,

Compilers and Libraries

- OpenMP, MPI, C/C++ and FORTRAN compilers should be installed.
- 4 No's of PGI OpenACC compiler (Academic version) including FORTRAN should be installed. (Vendors should contact Nvidia for academic version openACC compiler and license)

Cluster management tool

- Web-based application for supercomputer access. Platform independent interface (Windows/Unix/Mac). GUI monitor should support all browsers.
- User account management from master node.
- Monitoring tool like Nagios or better, integrated with Environment values, Load, Resource status, system environment status, Hard Disk usage status and hardware configuration.
- PDSH, Generating Host Keys for users and PDCP should be configured.
- Users' home directory should be in file system with quota enabled.
- Reimaging new nodes (CPU) from master nodes.
- Integration of all software components so as to make the complete HPC cluster system fully functional and usable (e.g., integration of the scheduler with MPI, any license managers, etc.).
- Detailed reports about cluster usage statistics. Reports of every user and jobs including their monthly usage, node usage, percentage of utilization, History tracking, number of completed, failed, queued and running



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jobs; estimated delay and average job duration.

• Automated health check of nodes and Urgent alert messages about critical errors via SMS/E-mail.

Job/Work load management

- Jobs can be submitted from master node only.
- CPU enabled scheduling with checkpoint and restart.
- Job scheduler configuration including new/delete/disable queues.
- Dynamic Resource Management and Resource balancing.
- Policy based resource allocation.
- Configure job scheduler for script less (short command line) submission of jobs on master node.
- Job status monitoring, Job history
- Usage accounting & reporting with total utilization of resource.
- Check runaway process before entering new jobs.

Note:

- Proposed job/work load management tool should be open source, which should meet 7 out of 9 criteria mentioned above.
- Quote separately for a job/work load management tool which fulfills all the above mentioned requirements. It can be commercial (Optional, Quote Compulsory).

Firmware

• All hardware should be installed with recent stable version of firmware.

ITEM 8: Warranty and Support (NOT OPTIONAL)

- Cluster management and support for 5 years
 - Training for general system administration with documentation including tasks such as user/node management, installation/upgrade, queuing system management and file system management.
 - One L2/L3 level trained personnel should be available to help at any time either remotely or in person.
 - Technical support for administration/maintenance (both software and hardware levels) of HPC. Vendor will be responsible to protect data during any upgrades of firmware/OS.
 - A helpdesk email account which is regularly monitored should be available to the users.
 - An escalation matrix for issues not resolved by the support personnel, with an expected time line, should be clearly mentioned.
 - The person should have enough experience to handle cluster hardware and software troubleshooting to resolve the problems faced by the users. This should include fine tuning of the scheduler's various capabilities.
 - The person should be able to produce required status report of the cluster when asked using the software installed in the cluster to manage it.
- Faulty parts should be replaced within 48 hours of logging a call.
- Hardware warranty for 5 years.
- 5-years of on-site comprehensive warranty. Mention Annual Maintenance Contract (AMC) Charges for 6th & 7th years separately (Optional, Quote Compulsory).



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ITEM 9: Documentation (NOT OPTIONAL)

- User Creation/Deletion/Modification.
- Bringing up and shutting down the cluster.
- Disk status monitoring of Master/IO nodes and storage enclosure.
- Basic troubleshooting for storage and job scheduler.
- Step by step installation guide for node configuration from scratch.
- When handing over the cluster the vendor should provide the full design of the cluster installation including the electric connections, network connections, user manual clearly explaining how to use the cluster.

ITEM 10: Scope of work with Deliverables to be part of implementation:

S.No	Deliverables			
	BOM Verification and Hardware installation			
1	Physical Verifying hardware items in Bill of Materials			
2	Rack mounting all the hardwares and Connecting power cables, Infiniband & Ethernet cables to all the Nodes			
3	Hardware installation of Master, Compute Nodes, Switches and Storage			
	Implementation & Configuration			
4	Installation and configuration of Cluster OS and Cluster Toolkit on Master Node and compute Nodes			
5	Installation and configuration of Infiniband Drivers			
6	Installation and configuration of Scheduler, queues, users and policies ; policies to be discussed with TIFR before installation process and implemented			
	Installation of Compilers & Libraries			
7	Installation and integration of Intel Compilers			
8	Installation and Integration of Open Source compilers and libraries			
9	Integration of infifniband, MPI, and schedulers with compilers			
10	Storage manager installation and configuration			
11	Storage Configuration (RAID, Creating LUNs)			
12	Mapping LUNs to cluster			
13	Configuration of LUNs on cluster according to requirement			
14	Testing and Verification of complete setup functionality			
	Applications			
15	Installation and configuration of Applications			
16	Applications for Benchmark in acceptance test – LINPACK, LAMMPS, FFTW, P3DFFT, GROMACS, GERRIS, HOOMD, SIMPSON			
	Benchmarking			
17	Demonstration of High Performance Linpack (HPL) Benchmark performance of minimum 75%.			
	Training and Documentation			
	Cluster usage training and Scheduler training to end users - Good and nicely written user manual on How to use			
18	the cluster (Documents should readable by a new user without much help). Demonstration on details of the			
10	scheduler and other necessary cluster related software packages. Remote or in-person help for new user to get			
	used to the cluster and troubleshooting of problems faced by different users immediately.			
19	Documentation – a detailed document about the cluster including hardware and software details.			
20	Project final signoff			



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Terms and conditions: (Mandatory, Not Optional)

- Any item not specifically mentioned in the specification but is required for successful implementation of the HPC solution (in the opinion of the vendor) must be brought to our notice and quoted accordingly.
- At the time of installation, if it is found that some additional hardware or software items are required to meet the operational requirement of the configuration, but not included in the vendor's original list of deliverables, the vendor shall supply such items to ensure the completeness of the configuration at no extra cost.
- Delivery period will be 8 weeks from the date of purchase order. Once delivered to onsite, the installation, commissioning and acceptance testing period will be within 4 weeks from the date of delivery of equipment.
- The vendor immediately after the award of the work shall prepare a detailed plan of installation as proposed to be followed by placement of the equipment, etc.
- All vendors participating in this tender must visit the TCIS site for a complete site survey and also meet with the TCIS IT team in the pre-bid conference for detailed discussions and clarifications, if any.
- The installation should be done by certified and trained engineers for HPCC stack (e.g. Parallel file system, Infiniband and etc.) followed by comprehensive user training.
- Installation and integration of all supplied hardware and software shall be done by the vendor. The vendor shall install and configure all required hardware and software suites, including but not limited to racking and stacking, Cluster networking, Configuring all nodes, Execution and submission of jobs, Installation of compilers (with flags for optimization) and applications, Configuration of environment variables and license utility configuration.
- Entire installation should be done at the proposed site only. Remote control of network will not be given
- during installation.
- Give all model numbers of master nodes, compute nodes, hybrid nodes, storage nodes, Infiniband chassis switch model, Accelerator card details, maximum number of port in IB switch and how many ports populated.
- Provide case logging procedure for both hardware and software failure.
- OEM is responsible for all performance bench marks and the quote should contain an undertaking certifying the same from the OEM.
- TCIS team will check all the softwares in Item-10, S.No. 16, for at least 3 days. TCIS team will cross-check benchmarking and all other tests based on our input files in the fully offered solution.
- All LAN cabling should be done on-site as per the length required using CAT6. Use factory crimped CAT6 cables.
- All cabling should be done to provide efficient air circulation and should not block any air circulation behind the servers.
- Please specify the heat dissipation (in BTU) and max power consumption of each component when configures with the above configuration.
- All the required CAT6 Patch cables should be branded (ISO/IEC 11801) and it should be moulded cables. It should withstand the heat produced at the back of servers.
- Supplier should have direct system integration (SI) with the OEM whose product the vendor is quoting for. The bidder should have a back-to-back agreement with the OEM to supply and support the OEM's product and solution in India.
- Itemized price list of each hardware item, software bundle and service and warranty to be given separately and clearly.
- TCIS requires that there be a Single Point of Contact (SPOC) directly from OEM who is responsible for all issues between TCIS and the OEM/partner who executes this project.
- All quotations submitted must follow the prescribed format for technical compliance as in document attached Annexure B (3). Failure to do so will result in the quotation being summarily rejected.
- Product offered should not have end-of-life (for sales) for at least three years from date of installation.
- SLA of 98% of uptime within 24hours reporting onsite, failing which penalty will be applicable based on deviation.
- The bidder has to ensure that the solution proposed delivers an uptime of 98% of the entire system on a yearly basis and minimum of 92% on a monthly basis. Every percentage of uptime below 98% on a yearly basis will incur 0.1% of the total cost of this tender. In the event of failure of any of the sub-systems or components of the proposed solution, the bidder has to ensure that the defects are rectified within two full working days. All these conditions need to be satisfied. Any delay in servicing node(s) beyond 3 days will incur a penalty of 0.2% of the total cost of this tender per day of delay. Any delay in storage or any of its subsystems not working beyond 24 hours will incur a penalty of 0.2% of the total cost of this tender for every completed 24 hours.
- Bidder should provide complete documentation about the Rack layout, power, cooling and electrical



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- infrastructure required at TCIS along with the bid. Entire solution to be implemented in 12 weeks' timeline. Delay in delivery will have penalty. TCIS reserves the right to cancel the order if it is not deployed even after that. .
- Delay due to TCIS will not be considered in computing time. •

Administrative Officer